

UK Shipping Methods Available Through IngramSpark

UK Shipping Methods

Economy

- ✓ Suitable for small parcels (typically 2 books).
- ✓ Delivery to most addresses in the U.K. by the third business day following dispatch.
- ✓ Shipments are trackable (Proof of Delivery ONLY).
- ✓ P.O. Boxes and Military Addresses can be used as a Ship To Address
- ! Maximum shipment weight of 2KG.
- ✗ Shipments are not insurable.

Standard

- ✓ Suitable for small parcels (typically 2 books).
- ✓ Delivery to most addresses in the U.K. by the next business day following dispatch.
- ✓ Shipments are trackable (Proof of Delivery ONLY).
- ✓ P.O. Boxes and Military Addresses can be used as a Ship To Address
- ! Maximum shipment weight of 2KG.
- ✗ Shipments are not insurable.

Premium

- ✓ Suitable for all parcel sizes.
- ✓ Trackable delivery to most addresses in the U.K. by the next business day following dispatch.
- ! Add one extra business day for deliveries to Northern Ireland and Scottish Highlands and islands.
- ! Remote Area Surcharges apply to premium services based on surcharges levied by our carriers.
- ! Where applicable, these surcharges are included in the rates displayed on the IngramSpark order page.
- ! For a comprehensive list of surcharge areas please contact your customer service representative.
- ✗ P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.

Rush

- ✓ Suitable for all parcel sizes.
- ✓ Delivery to most addresses in England and Wales for timed, next business day delivery before 10:00 am.
- ✓ Shipments are guaranteed
- ✓ Shipments are trackable.
- ✗ P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.

European Shipping Methods

Standard: DAP unless IOSS

- ✓ Suitable for small parcels (typically 2 books).
- ✓ Delivery to most addresses in the EU within 10 - 15 business days.
- ✓ Service can be IOSS where an IOSS registration number is included (VAT Charges managed by Publisher via IOSS)
- ✓ P.O. Boxes and Military Addresses can be used as a Ship To Address
- ! Maximum shipment weight of 5KG.
- ! Service is **DAP** (Delivery at Place: Duties and Taxes are NOT included in the order). **Please note** this was formerly known as **DDU** (Delivery Duty Unpaid)
- ✗ Shipments are not trackable or insurable.

Premium DDP

- ✓ Suitable for all parcel sizes.
- ✓ Service is **DDP** (Delivery Duties Paid: Duties and Taxes are included in the order)

- ✓ Trackable delivery to most EU destinations within 2-7 business days.
- ✗ P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.

Premium DAP

- ✓ Suitable for all parcel sizes.
- ✓ Trackable delivery to most EU destinations within 2-7 business days.
- ! **Only** to be used for Business-to-Business (B2B), or Business-to-Customer (B2C) orders over 150 EUR
- ! Service is **DAP** (Delivery at Place: Duties and Taxes are NOT included in the order). **Please note** this was formerly known as **DDU** (Delivery Duty Unpaid)
- ✗ P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.

Premium IOSS

- ✓ Suitable for all parcel sizes.
- ✓ Service is **IOSS** (VAT Charges managed by Publisher via IOSS)
- ✓ Trackable delivery to most EU destinations within 2-7 business days.
- ✗ P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.

Rush DDP

- ✓ Suitable for all parcel sizes.
- ✓ Service is **DDP** (Delivery Duties Paid – Duties and Taxes are included in the order)
- Trackable delivery to most EU destinations within 2 business days.
- ✗ P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.

Rush DAP

- Suitable for all parcel sizes.
- ✓ Trackable delivery to most EU destinations within 2 business days.
- ! **Only** to be used for Business-to-Business (B2B), or Business-to-Customer (B2C) orders over 150 EUR
- ! Service is **DAP** (Delivery at Place – Duties and Taxes are NOT included in the order).
Please note this was formerly known as **DDU** (Delivery Duty Unpaid)
- ✗ P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.

Rush IOSS

- ✓ Suitable for all parcel sizes.
- ✓ Service is **IOSS** (VAT Charges managed by Publisher via IOSS)
- ✓ Trackable delivery to most EU destinations within 2 business days
- ✗ P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.

Rest of World Shipping Methods

All ROW shipping methods are sent DAP (Delivery at Place – Duties and Taxes are NOT included in the order).
Please note this was formerly known as **DDU** (Delivery Duty Unpaid)

Economy

- ✗ Not available for rest of world destinations.
- ! Where a service level is not available, we are unable to offer an acceptable combination of delivery time and price.

Standard

- ✓ Suitable for small parcels.
- ✓ P.O. Boxes and Military Addresses can be used as a Ship To Address
- ✓ Delivery to most destinations in 6 – 12 weeks
- ! Maximum shipment weight of 5KG
- ✗ Shipments are not trackable or insurable.

Premium

- ✓ Suitable for all parcel sizes.
- ✓ Trackable delivery to nearly 200 countries within 2 to 3 business days.
- ! Remote Area Surcharges apply to premium services based on surcharges levied by our carriers.
- ! Where applicable, these surcharges are included in the rates displayed on the IngramSpark order page.
- ! For a comprehensive list of surcharge areas please contact your customer service representative.
- ✗ P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.

Economy Heavyweight: Rest of World destinations by arrangement only

- ✓ Delivery to most addresses in 5 - 7 business days.
- ! Minimum shipment weight of 150KG.
- ! Contact us at ingramsparkinternational@ingramcontent.com for a shipping quote
- ✗ P.O. Boxes and Military Addresses **cannot** be used as a Ship To Address.