



US Shipping Methods Available Through IngramSpark

Domestic Shipping Methods

Commercial Ground

- ✓ Delivery to most commercial addresses in the 48 contiguous states in the U.S. within 1 to 6 business days of shipment date, based on the location of the Ship-To address.
- ✓ Shipments are trackable.
- ✗ P.O. Boxes and Military Addresses cannot be used as a Ship-To Address.

Residential Ground

- ✓ Delivery to most residential addresses in the 48 contiguous states in the U.S. within 1 to 6 business days of shipment date, based on the location of the Ship-To address.
- ✓ Shipments are trackable.
- ✗ P.O. Boxes and Military Addresses cannot be used as a Ship-To Address.

Basic Shipping

- ✓ Delivery to all 50 states, Puerto Rico and the U.S. Virgin Islands in approximately 7 to 10 business days of shipment date.
- ✓ P.O. Boxes and Military Addresses can be used as a Ship-To Address.
- ✗ Shipments are not trackable.
- ✗ Not recommended for carton shipments.
- ✗ Shipment cannot be insured and publisher assumes all risk of damage or loss.

Commercial Overnight

- ✓ Delivery to most commercial addresses in the 48 contiguous states in the U.S. and Puerto Rico by 10:30am the next business day, after shipment date.
- ✓ Shipments are trackable.
- ✗ P.O. Boxes and Military Addresses cannot be used as a Ship-To Address.

Residential Overnight

- ✓ Delivery to most residential addresses in the 48 contiguous states in the U.S. and Puerto Rico by 10:30am the next business day, after shipment date.
- ✓ Shipments are trackable.
- ✗ P.O. Boxes and Military Addresses cannot be used as a Ship-To Address.

Commercial 2nd Day Air

- ✓ Delivery to most commercial addresses in all 50 states in the U.S. and Puerto Rico by the end of the second business day after shipment date.
- ✓ Shipments are trackable.
- ! Shipments to certain locations in Alaska and Hawaii require additional time in transit.
- ✗ P.O. Boxes and Military Addresses cannot be used as a Ship-To Address.

Residential 2nd Day Air

- ✓ Delivery to most residential addresses in all 50 states in the U.S. and Puerto Rico by the end of the second business day after shipment date.
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- ! Shipments to certain locations in Alaska and Hawaii require additional time in transit).
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Economy Heavyweight

- ✓ Delivery option to most addresses in the 48 contiguous states in the U.S.
- ✓ Delivery to most addresses in 3 to 7 business days.
- ! For orders of 500 lbs or greater.
- ! A Lightning Source Logistics Representative will contact the customer regarding specific shipping requirements.
- ! Shipments are trackable at the request of the customer through Lightning Source Logistics.
- ✗ P.O. Boxes and Military Addresses cannot be used as a Ship-To Address.

International Shipping Methods

Canada Ground

- ✓ Delivery to most addresses in the 10 provinces of Canada within 3 to 7 business days of shipment date, based on the location of the Ship-To address.
- ✓ Shipments are trackable.
- ✓ Quoted freight rates include import duties, taxes, brokerage fees, custom fees and document preparation fees. These fees will be included on the invoice to the customer.
- ✗ P.O. Boxes cannot be used as a Ship-To Address.

International and Canada Premium

- ✓ Delivery to more than 200 countries (including Canada) within 1 to 5 business days after shipment date.
- ✓ Shipments are trackable.
- ✓ When shipping to an EU27 country this service can be IOSS where an IOSS registration number is included (VAT Charges managed by Publisher via IOSS)
- ✗ P.O. Boxes cannot be used as a Ship-To Address.
- ✗ Quoted freight rates do not include import duties, taxes, brokerage fees, custom fees and document preparation fees. If these fees apply, these additional fees will be paid by Lightning Source and will be invoiced to the customer separately.

International Economy

- ✓ Delivery to most countries and territories to the destination country's mail system.
- ! Shipment times and reliability vary based on the destination country's mail system.
- ! This shipping method, in exchange for lower shipping cost, does not offer damage insurance or shipment tracking to the ultimate recipient.
- ! When you select this method of international shipment, you waive all liability against Lightning Source or the carrier for damage or loss of the shipment.
- ✗ Shipments are not trackable.
- ✗ P.O. Boxes cannot be used as a Ship-To Address.